



# Complete Communications Management smaller package, smaller price



**NetPlus™ Small Medium Business Edition (SMBE)** is a slimmed-down version of the popular NetPlus TMS software, yet has the same ability to manage your communications environment at a smaller price. We've taken the core NetPlus TMS functionality, combined it with our most popular modules to provide a single package that packs a big punch. Designed for small and medium sized organizations (up to 10,000 lines), NetPlus SMBE includes Inventory, Billing, Trouble Tickets, and Work Orders. This smaller package comes with a faster start up timeline and a lower price point to get you on your way to complete communications management.



### NetPlus SMBE Inventory Management

Inventory Management is essential in increasing visibility into infrastructure assets and charging back internal customers. Track services, labor, serialized and non-serialized inventory by record or in bulk. As inventory is installed, they are tied to a subscriber record and removed from warehouse or bench stock inventory, keeping in-stock inventory and location of inventory used up to date. Assign pricing to installed inventory items as recurring and/or one-time charges for accurate chargeback across the organization. Inventory Management increases the accuracy of inventory and billing and can improve overall service delivery by providing a complete picture of the telecommunications infrastructure.



### NetPlus SMBE Billing Management

Billing Management automates and consolidates the billing process and enables an organization to distribute vendor expenses on a per account basis. Call detail collection distributes usage data to the proper account



holder for subsequent charge back at billing cycle close. As work orders and trouble tickets are completed Billing Management updates the inventory and bills the correct account for the work done and materials used. A trial billing close can be run to check for errors before distributing invoices to each account holder.



### NetPlus SMBE Work Orders

NetPlus SMBE Work Order manages the life cycle of your work orders from entry to closure. It provides a single point of entry for the creation, resource assignment, inventory allocation, and closure of Moves, Adds, Changes, and Disconnects of subscriber assets via electronically tracked Work Orders. Throughout the life cycle of the Work Order, data accumulates about work that has been undertaken, including any inventory changes that may have occurred, services that have been established, labor that has been conducted, and subscriber assets that have been utilized or released. Upon Work Order completion, updates are distributed throughout the database to enact Billing, Inventory, and Subscriber changes to reflect the most current information.



### NetPlus SMBE Trouble Tickets

NetPlus SMBE Trouble Ticket modules are

designed to allow a single point of entry for the creation, clearing, resource assignment, inventory reallocation, and closure of trouble tickets within the organization. It allows users with the proper security access the ability to monitor trouble tickets throughout the various stages of completion. All organizational records that need to be changed can be managed within Trouble Tickets because it is closely tied to subscriber records, inventory, and billing. Trouble Tickets streamlines your entire work process, provides real time status, and eliminates paper trouble tickets.

#### NetPlus SMBE Core Functionality

NetPlus SMBE Core Functionality includes all of the modules to keep accurate records that reflect your over-all telecommunications network. This core functionality contains both security and administration, data common to all recordkeeping assets, and the list of assets around which the entire system is connected.

NetPlus SMBE includes the following core functionality:

##### System Security

- Scheduling & Logging
- User & Access Management

##### Location Data

##### Subscriber Services

- Telephones
- Circuits
- Network Device

**NetPlus NITRO** is an innovative suite of products that enhances the functionality of NetPlus SMBE. Each NITRO tool provides additional value in streamlining the operation of the communications environment.

**The VoIP Transition Tool** can migrate legacy systems to VoIP at the flip of a switch (cutting the transition time up to 400%). It automates the process resulting in less labor and improved ROI with faster realization of VoIP savings.

**Wireless Expense Management** can reconcile carrier bills, provision mobile devices, and automate the administration of those mobile devices.

**Telecom Expense Management** reconciles carrier bills with subscriber usage data to ensure correct payment and invoicing. It identifies discrepancies to dispute billing errors by the carrier.

**Dashboard** offers an unparalleled user experience with graphical and tabular representations of the enterprise communications environment in a single screen view.

**SmartMAP** is a web enabled portal that allows technicians to program switches remotely and save switch commands to rerun on multiple switches, dramatically speeding up administrative tasks.

#### About NetPlus

NetPlus is a leading solutions provider for Communications Management for both commercial and government entities. We offer a suite of solutions for expense management, data validation, fault management, inventory tracking and control, provisioning, and more. Our customers include DoD, DoS, United States Air Force, Avaya, Verizon, and the Pentagon. We are a division of Ventraq Corporation.

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